

# RENDERBUZZ SERVICE REGULATIONS

## §1. GENERAL PROVISIONS

1. These RenderBuzz Service Regulations, hereinafter referred to as the Regulations, define the conditions of providing the RenderBuzz Service, specified in §2(v) of the Regulations, by the Service Provider.
2. The RenderBuzz Service provides services electronically within the meaning of the law of the 18th of July 2002 on the provision of electronic services (Dziennik Ustaw of 2013, item 1422), and these Regulations are regulations of the electronic service provision within the meaning of this law.
3. The RenderBuzz Service is not a telecommunication service within the meaning of the law of the 16th of July 2004 – Telecommunications law (Dziennik Ustaw of 2004, No. 171, item 1800 with changes).

## §2. DEFINITIONS

The following capitalized expressions included in these Regulations shall have the following meanings:

- a. **Price List** – a statement of type and amount of fees payable to the Service Provider on providing the User with the RenderBuzz Service, as well as the rules of their calculation, in particular the price of a Render Point and the prices of extra paid RenderBuzz functionalities, available at the RenderBuzz Website;
- b. **Drive** – a private drive space of at least 30 GB (thirty gigabytes) in cloud storage, assigned to the User, available from the RenderBuzz Platform via FTP or Application, where Scenes sent and Images rendered by the User are stored; Drive content is not visible for third parties;
- c. **Password** – a sequence of at least 6 alphanumeric signs chosen by the User, allowing every time access to the RenderBuzz Platform using a Device;
- d. **Calculator** – a tool available on the RenderBuzz Website, allowing the User's appraisal of the Rendering by calculating the approximate number of Render Points necessary to Render;
- e. **Consumer** – the User who is a natural person, for whom the Agreement is not directly related to his business or professional activity;
- f. **Account** – the User's account made available to him on the RenderBuzz Platform in order to use the RenderBuzz Service and access the Drive; the User can have only one Account;
- g. **Login** – the e-mail address specified by the User, allowing every time access to the RenderBuzz Platform using a Device, and being the contact address for correspondence between the Service Provider and the User;
- h. **Image** – digital content provided to the User, not saved on a tangible medium, resulting from rendering a Scene in RenderBuzz Service, being in particular dynamic animation or static graphics;
- i. **Fee** – the Service Provider's remuneration for providing the User with the RenderBuzz Service;
- j. **Render Point** – a unit of account used on the RenderBuzz Platform, constituting the Fee for Rendering;
- k. **Entrepreneur** – a User who is not a Consumer, operating a business or performing professional activity on his own behalf;
- l. **Registration** – a single process of creating an Account, preceded by accepting the Regulations by the User; the User's Registration confirmation is equivalent to the User accepting the offer placed by the Service Provider to conclude the Agreement between the User and the Service Provider
- m. **RenderBuzz Client** – an application constituting digital content provided to the User, not saved on a tangible medium, allowing the use of the RenderBuzz Platform via a Web browser;
- n. **RenderBuzz Plugin** – software to be installed by the User on the Device, improving the transmission of Scenes to the Drive, available for downloading by the User on the RenderBuzz Website;
- o. **Rendering** – automated transformation of the Scene into the Image, using the computing power of the Service Provider's hardware;
- p. **Scene** – a set of files with a leading file of a .4cd, .max or .mb extension, and associated files, containing in particular textures and models, subject to Rendering within the confines of the RenderBuzz Service;
- q. **RenderBuzz Platform** – a platform through which Rendering will be commissioned upon User's individual request, after complying with the rules specified in these Regulations;
- r. **RenderBuzz Website** – a website available to everyone on the Internet at [www.renderbuzz.com](http://www.renderbuzz.com), where in particular the RenderBuzz Platform (with the RenderBuzz Client), Regulations and Price List, as well as the RenderBuzz Plugin are available;
- s. **Tariff** – the commissioned by the User Rendering's priority chosen by the User; it can be Economical (lowest priority), Business (medium priority), Premium (highest priority);
- t. **Agreement** – an agreement on the RenderBuzz Service provision between the Service Provider and the User, these Regulations and the Price List being its integral part; the Agreement is concluded at a distance within the meaning of the law of the 30th of May 2014 on consumer rights (Dziennik Ustaw of 2014, item 827);
- u. **Device** – a device complying with the requirements described in these Regulations, allowing the User to use the RenderBuzz Platform;
- v. **RenderBuzz Service** – service provided electronically by the Service Provider to the User, consisting of making the RenderBuzz Platform available to the User through Internet data transmission, and the User being able to use the Drive or to commission Scene Rendering at a time and place chosen by him via the RenderBuzz Platform, to which end the Service Provider provides his hardware: his storage space and computing power, and then makes the Images available to the User;
- w. **Service Provider** – Monika Kopczyńska 3DMEDIA spółka komandytowa located in Bąblinek (64-607 Kiszewo), Bąblinek 4A, KRS 0000452857 (District Court for Poznań-Nowe Miasto and Wilda in Poznań, IX Wydział Gospodarczy), NIP 6060092150, REGON 302369020, e-mail: [support@renderbuzz.com](mailto:support@renderbuzz.com), website: [www.renderbuzz.com](http://www.renderbuzz.com);
- x. **User** – a natural person of legal age, with full legal capacity, a legal entity or an organizational unit without legal personality, to which the law grants legal personality.

## §3. CONCLUSION OF AGREEMENT

1. The Agreement can be concluded electronically, upon confirming Registration by the User.
2. The Registration takes place on the RenderBuzz Website by:
  - a) giving the following data by the User:

- chosen User Login consisting of the User's e-mail address not submitted during another Registration
  - Password and its repetition,
  - b) reading and accepting the Regulations by the User,
  - c) clicking the "Register" button.
3. After Registration, the User receives an electronic message to the e-mail address submitted at Registration, containing a link clicking on which within 3 days since the Registration will be equivalent to confirming the Registration by the User.
4. The User's Registration confirmation is equivalent to accepting the offer placed by the Service Provider to conclude the Agreement on terms specified in the Regulations
5. After the User's first log in to the RenderBuzz Platform, submitting additional data will be required from the User:
- Account name,
  - first name surname, phone, other data,
  - company's name, address, city, zip code, country, NIP (Tax Identification Number),
  - PESEL (Personal Statistical Identification Number) or KRS (National Court Register) number,
  - defining himself as an Entrepreneur or Consumer.
6. Each Party shall inform the other Party every time, within 3 working days, about changes of the data submitted during or after Registration (User) or in the Regulations (Service Provider).
7. The Service Provider must provide the Consumer with a confirmation of the conclusion of the Agreement on a durable medium within a reasonable amount of time after its conclusion, before the commencement of the RenderBuzz Service provision. The confirmation will be delivered to the e-mail address given by the Consumer in the PDF format, allowing the file's storage and reproduction using the following software: Adobe Acrobat Reader or similar, and will also include the information on the User's consent to provide digital content under circumstances causing the loss of the right of withdrawal from the agreement.

#### **§4. TERMS OF RENDERBUZZ SERVICE USE**

1. The RenderBuzz Service provision begins immediately after the User's Registration confirmation and after submitting the additional data indicated in §3 sec. 5 of the Regulations, and in case of the Consumer, additionally after expressing consent to provide the service before expiration of date of withdrawal from the agreement or after that date. The Consumer shall be informed about the loss of right to withdraw from the agreement at the time of expressing such consent.
2. The length of the interval between the Rendering commission and the beginning of Rendering is dependent on the Tariff chosen by the User and the number of other Renderings commissioned to the Service Provider, also by other Users, and their Tariffs, and in case of the Consumer, additionally after expressing consent to comply with the benefit before expiration of date of withdrawal from the agreement. The Consumer shall be informed about the loss of right to withdraw from the agreement at the time of expressing such consent.
3. By launching Rendering, the Service Provider undertakes to provide the User with digital content not saved on a tangible medium, constituting the effect of transformation of a Scene, using the computing power of the Service Provider's hardware, in the time required to perform Rendering.
4. The Registration and RenderBuzz Website use, including the use of the Calculator and the RenderBuzz Platform, is free, however Rendering is subject to a Fee, in the context of which, the User commissions Rendering jointly with the "Commission Rendering" button and next by clicking the "I confirm the Rendering commission and the payment with Render Points obligation" button in a pop-up window containing the information that "Rendering commission results in a payment with Render Points obligation", by which he clearly confirms being aware that the Rendering commission results in a payment obligation. The User can click an alternative "Cancel Rendering commission" button in a pop-up window mentioned in the preceding sentence and then the Rendering commission does not come into effect.
5. The Service Provider must deliver a confirmation of the Rendering commission to the Customer on a durable medium in a reasonable amount of time, before Rendering. The confirmation will be delivered to the e-mail address given by the Consumer, in the PDF format, allowing the file's storage and reproduction using the following software: Adobe Acrobat Reader or similar, and will also include the information on the User's consent to provide digital content under circumstances causing the loss of the right of withdrawal from the agreement.
6. The Fee payable for Rendering is calculated as a number of Render Points. The number of Render Points depends on the number of frames that compose an Image constituting the effect of Rendering, the amount of time consumed for Rendering of individual frames, and the Tariff. The Calculator allows only to estimate the number of Render Points necessary for Rendering, and the Fee payable to the Service Provider depends on the actual number of Render Points necessary for Rendering, therefore it may result higher or lower than the one indicated by the Calculator, since the Calculator works on the basis of forecasts given by the User.
7. Proper use of the Calculator, allowing the minimization of differences between the estimated and real number of Render Points necessary for Rendering, requires from the User to select the processor model he uses for his calculations from the list, and giving a correctly estimated Rendering time of one frame for the chosen CPU, as well as giving the number of frames supposed to constitute the Image being the effect of Rendering, and choosing a Tariff.
8. The User should commission Rendering only upon possessing enough Render Points on his Account, not less than estimated for this Rendering by the Calculator. In case of commissioning Rendering with an insufficient amount of Points on the Account, Rendering can be stopped and continued only after purchasing lacking Render Points by the User, of which the User will be informed immediately. The User shall have access to the parts (frames) of the Image rendered before the stopping of Rendering.
9. Considering the only approximated feature of estimation done with the Calculator, the Service Provider reserves the possibility of finishing Rendering of the already started frames composing the Image, despite the nonsufficient number of Render Points on the Account, if the shortage is not higher than 1,000 Render Points. The User is obliged to purchase the lacking Render Points after the Rendering completion within 14 days of the shortage occurrence, to which he will be summoned by the Service Provider. The User will not have the possibility of commissioning Rendering again, before the lacking Render Points are refilled, however he will be able to use other RenderBuzz Service functionalities, subject to §4 sect. 10 of Regulations.
10. In case of not purchasing the lacking Render Points referred to in §4 sect. 9 of the Regulations, despite the expiration of 14 days of the shortage occurrence, the Service Provider has the right to suspend the RenderBuzz Service provision until refilling the lack by the User, and to summon the User to refill the lack within additional 7 days under pain of

Agreement termination. The Service Provider has the right to terminate the Agreement with the User with immediate effect in case of a delay in the Render Point refilling longer than 21 days from the shortage occurrence and issuing a reminder by the Service Provider, referred to in the preceding sentence.

11. Considering the only approximated feature of estimation done with the Calculator, Rendering may in fact use less Render Points than estimated by the Calculator, in which case the Account will be charged only with the real number of Render Points necessary for Rendering.

12. Every User can upload Scenes to the Drive by himself via RenderBuzz Plugin, RenderBuzz Client or FTP, whereas Image reception is only possible via RenderBuzz Client or FTP. Rendering commission is possible only on the RenderBuzz Platform via RenderBuzz Client. A detailed procedure instruction is available on the RenderBuzz Website, and moreover the Service Provider declares to help the User in technical aspects of uploading Scenes for Rendering in the scope of User service referred to in §6 of the Regulations, as long as it does not create additional costs for the Service Provider.

13. The Scene uploaded to the Drive is subject to automatic removal after 14 days from its uploading, and the Image is subject to automatic removal from the Drive after 14 days from its rendering. After these periods, it will be impossible to download a Scene or an Image from the Drive. The Drive is used to store only the Scenes uploaded by the User and the rendered Images, in which case other files not being a Scene or an Image can be deleted from the Drive by the Service Provider, also without observing the time limit indicated in the preceding sentence. The Service Provider shall inform the User in advance before deleting other files about the planned deletion, in order to allow him to download these files from the Drive. In case referred to in §10 sect. 2 of the Regulations, a prior notification of the User is not required before deleting such other files.

14. While Rendering, it is possible for the User to check the progress and preview of the rendered frames supposed to constitute the Image.

15. Using the RenderBuzz Platform requires:

a) the User to use:

1) a Personal Computer, including laptops, with the following minimal parameters and configurations:

- operating system: Windows 7, Windows Vista, Windows XP Service Pack 2, Apple Mac OS X 10.4.8 or above,
- Internet browser Internet Explorer 7.0, Firefox 3, Google Chrome 1.0 (or their newer versions), and for Mac OS: enabled Java Script and Active Script in the used browser, Safari 3, Firefox 3, Google Chrome (or their newer versions),
- enabled Java Script and Active Script in the used browser,
- processor: for Windows systems – Intel Pentium III 450MHz or faster, and for Mac OS – Intel Core Duo 1.83 GHz or faster; or

2) a mobile device, including tablets or smartphones, with an Android, iOS or Windows Phone operating system;

b) Internet access;

c) logging to the Account using the Login and the Password.

16. In order to generate a Scene supported by the RenderBuzz Service, it is necessary for the User to use one of the following programs:

- 3Ds MAX 2010-2016 (Mental ray, Vray 2.xx, Vray 3.xx, Corona 1.xx),
- 3Ds MAX DESIGN 2013-2015 (Mental ray, Vray 2.xx, Vray 3.xx, Corona 1.xx),
- Cinema 4D (built-in renderer, Corona alpha version),
- Maya (Vray 3.0).

Hardware requirements of the above-mentioned programs can be found in their accompanying instructions.

## **§5. TERMS OF RENDERBUZZ SERVICE PROVISION**

1. The Service Provider is obliged to provide the RenderBuzz Service to the Consumer without any faults, whereas the Service Provider's responsibility towards the Entrepreneur on account of faulty RenderBuzz Service provision is limited by the provisions of these Regulations.

2. The Service Provider does not provide for a minimal duration of the User's obligations stemming from the Agreement.

3. The Service Provider does not provide for the User to submit a deposit or give any financial guarantees.

4. The Service Provider grants every User a non-transferable and non-exclusive license to use the software available after logging in to the RenderBuzz Platform (including RenderBuzz Client), only to operate and manage the RenderBuzz Service, and only in the scope stemming from the options chosen by the User, throughout the term of the Agreement.

5. The Service Provider undertakes to ensure a constant availability of the RenderBuzz Service day and night, seven days a week, so that the RenderBuzz Service is available to the User for not less than 99% of the time, with the reservations of further sections of this paragraph.

6. The Service Provider is obliged to remove inaccuracies resulting in discontinuation of the RenderBuzz Service provision or its quality deterioration, for removal of which, according to the Civil Code, the Service Provider is responsible, within no more than 3 working days since the date of conceiving information about them, including especially their reporting by the User. In case no full legitimate RenderBuzz Service provision restoration is possible within the time prescribed in the preceding sentence, the Service Provider shall specify the deadline for its removal and inform the User about such deadline.

7. The User is obliged to inform the Service Provider immediately about any disruption in the use of the RenderBuzz Service.

8. The User is obliged to use the RenderBuzz Service in accordance with the recommendations and instructions provided to him by the Service Provider.

9. The Parties shall be liable for damage caused to the other Party as a result of the use of, or of the provision of RenderBuzz Service contrary to its intended use, to the law or to the Regulations.

10. It is forbidden to upload illegal content (data) to the Drive, in particular contrary to the Polish law, offensive to third parties, inciting to racial hatred and containing pornographic content, as well as content (data) to which the User does not have rights.

11. The User declares that he holds all the exclusive rights to the files uploaded to the Drive, especially to the Scenes, in the scope necessary for Rendering, including the right to exercise derivative rights and to commission the derivative works' execution to third parties.

12. In case third parties file justified claims resulting from their rights violation, in particular intellectual property rights, due to the User's actions or false declarations, the User is responsible for damage caused in this respect.

13. The Service Provider does not acquire any rights to the files submitted to him by the User, including Scenes, with the reservation of granting the User permission for storing them on the Drive and Rendering. If derivative work is created upon Rendering, all rights to the work uploaded by the User will be held by the User only, with the reservation of the User giving consent for the Service Provider to use the derivative work in the scope of its storage on the Drive and making it available to the User.

14. The rights to names, marks, graphics, drawings, images, software and databases being elements of the RenderBuzz Website are held by the Service Provider and are subject to full legal protection.

#### **§6. USER SERVICE**

The User can ask the User Service Office for information by electronic mail (support@renderbuzz.com), on the RenderBuzz Website or on paper by writing to the Service Provider's address. The Service Provider does not possess office space for personal User service at the address of its seat.

#### **§7. RENDERBUZZ SERVICE FEE**

1. The User pays the Fee with Render Points.
2. The User purchases Render Points using the form available on the RenderBuzz Platform
3. The User can purchase any number of Render Points, but each time not less than 25 Render Points.
4. If the Render Points purchase is made by the Consumer, he is obliged to tick the "Commission with payment obligation" option.
5. The Service Provider is obliged to provide the Consumer with a Render Points purchase confirmation on a durable medium within a reasonable amount of time, not later than at the time of assigning the purchased Render Points to the Consumer. The confirmation will be delivered to the e-mail address given by the Consumer, in the PDF format, allowing the file's storage and reproduction using the following software: Adobe Acrobat Reader or similar.
6. Payments for the Render Points purchase are settled electronically via external payment services in accordance with their regulations, available to the User also before settling the payments on the websites of these payment services.
7. The price paid for the Render Points and Render Points used for Rendering are not subject to refund in full or in part, unless the Render Points were purchased or used by a Consumer. The Consumer can request the Service Provider to refund the price paid by the Consumer for Render Points or to return the Render Points used by the Consumer, with the reservations of §8 of the Regulations.
8. The Service Provider, according to the User's choice, will send a bill or a VAT invoice documenting the Render Points' purchase, and after the User's approval he will make them available on the Account, and will inform about their availability by an electronic message sent to the e-mail address given by the User.

#### **§8. WITHDRAWAL FROM THE AGREEMENT**

1. The Consumer may withdraw from the concluded agreement, including the Agreement, Render Points purchase and Rendering commission, within 14 days from the date of its conclusion, according to the information concerning the execution of the right to withdraw from the agreement, found at the bottom of the Regulations, with the reservations of this paragraph.
2. The RenderBuzz Service consists in providing digital content not saved on a tangible medium, in which case the services provided by the Service Provider (including Rendering) started after the Consumer's clear consent before the expiration of the term of withdrawal from the agreement results in loss of the right of withdrawal, as long as the Consumer is informed thereof by the Service Provider.

#### **§9. PERSONAL DATA PROCESSING**

1. The Service Provider is entitled, to the extent determined by the laws, including the law of the 29th of August 1997 on personal data protection, to process the User's personal data for the purposes of the RenderBuzz Service provision, direct marketing services and pursuing claims on account of business activity operation.
2. The User is entitled to request from the Service Provider as their administrator, to complete, update or correct the personal data, temporarily or permanently suspend their processing, or remove them if they are incomplete, outdated, untrue or were collected in violation of the law of the 29th of August 1997 on personal data protection, or if they are no longer necessary for the purpose they were collected for.

#### **§10. RESPONSIBILITY OF THE PARTIES**

1. With the reservation of the following sections of this paragraph, the Service Provider is not responsible for the content uploaded by the User to the Drive, in particular, the Service Provider is not obliged to verify the data stored on the Drive, and is not responsible for the content of Scenes commissioned for Rendering, and for the way of use of the Images.
2. The Service Provider is not responsible for data uploaded by the User to the Drive if he does not know about the unlawful nature of the data or activities related to them, and in case of receiving an official notification or receiving reliable information on the unlawful nature of the data or activities related to them, he will immediately prevent access to such data.
3. Upon receiving an official notification about the unlawful nature of the data uploaded by the User, the Service Provider will prevent access to such data, and on such occasion is not liable to the User for damage resulting from preventing access to such data.
4. Upon receiving a reliable notification about the unlawful nature of the data uploaded by the User, the Service Provider will immediately inform the User about the intention of preventing their access and will prevent the access to such data, in which case he is not liable to the User for damage resulting from preventing access to such data.
5. The Parties limit the Service Provider's liability in such a way that any liability of the Service Provider that would arise, will not include potential benefits lost by the Entrepreneur and will also be limited to the maximum of remuneration received by the Service Provider from the Entrepreneur on the account of the Agreement.
6. Provisions of §10 sect. 5 of the Regulations do not apply to Consumers since in the respect of the Consumer, the Service Provider is liable for the service quality in line with principles specified in the Civil Code for the non-performance or improper performance of the obligations of reciprocal agreements concluded by the Consumer.
7. Each Party declares that all data obtained during the cooperation and in relation to the Agreement's performance, concerning other Party's activity, will become confidential information that will not be provided to institutions and persons unauthorized by law to their inspection throughout the cooperation, as well as for 10 (ten) years after the end of cooperation.

**§11. COMPLAINT PROCEDURE**

1. The User can file a complaint in any form, in particular in writing, by fax message, electronically or by telephone at the User Service Office referred to in §6 of the Regulations.
2. The date of making a complaint shall be the day when a document containing the complaint is delivered or the fax message is received, or the day of filing the complaint by telephone in the way indicated in §6 of the Regulations.
3. The provisions of §11 sect. 2 of the Regulations do not apply to the Consumer, since the day of making a complaint by the Consumer shall be the day of filing a complaint by the Consumer, in particular the day of sending a document containing the complaint by post, the day of sending a fax message or the day of sending an e-mail.
4. A complaint can be filed within 1 month since the event the complaint concerns. Not filing a complaint within that period will result with the loss of the Entrepreneur's right to potential claims against the Service Provider due to the event. Provisions of this Paragraph do not apply to Consumers.
5. The Service Provider shall respond to a complaint immediately, not later than within 14 days of its filing. If the complaint is filed by an Entrepreneur, a lack of answer within 14 days implies a negative consideration of the complaint. If the complaint is filed by a Consumer, a lack of answer within 14 days implies a positive consideration of the complaint.
6. Any dispute concerning the Agreement between the Service Provider and the Entrepreneur, after a negative consideration of the complaint filed by the Entrepreneur by the Service Provider, the Parties submit for resolution by a competent court in Poznań. Provisions of this section do not apply to Consumers, to which provisions of the generally applicable law, regulating the court's jurisdiction, apply.

**§12. TERM OF AGREEMENT**

1. The Agreement is concluded for an indefinite period of time.
2. Each Party can terminate the Agreement with a notice period of one month, effective as of the end of the next calendar month after the month of the termination, with the reservation of the Service Provider's rights specified in §4 sect. 10 and §12 sect. 3 of the Regulations, and with the reservation of the Consumer's rights specified in §12 sect. 6 of the Regulations
3. The Service Provider can give the User notice about termination of the Agreement with immediate effect, with the reservations of §12 sect. 4 of the Regulations, in case:
  - a) the User violates provisions of the Regulations or of the Agreement, or undertakes actions impeding or preventing the use or provision of the Service Provider's services, in particular of the RenderBuzz Service;
  - b) the User uses the Service Provider's services, in particular the RenderBuzz Service, against the law, especially breaking the rule referred to in §5 sect. 10, or gives false declarations to the extent indicated in §5 sect. 11 of the Regulations;
  - c) the data given by the User upon the Agreement's conclusion or during its terms are false or incomplete.
4. Giving the Consumer notice about termination of the Agreement for the reasons mentioned in §12 sect. 3 of the Regulations, requires the Service Provider to first send the Customer a cease and desist letter, and to appoint him an additional deadline of not less than 7 days.
5. The User can give the Service Provider notice about termination of the Agreement with immediate effect in case of a break in RenderBuzz Service provision, caused by the Service Provider, lasting continuously for over 7 days, if, although the User urged the Service Provider to resume the RenderBuzz Service provision and appointed therefore an additional deadline of not less than 3 days, the Service Provider does not restore the RenderBuzz Service provision. Requirement of the Service Provider's fault does not apply in case of Customers.
6. The Consumer can give the Service Provider notice about termination of the Agreement with immediate effect if:
  - a) The Service Provider does not return to the Consumer the price paid by the Consumer for Render Points, or the Render Points used by the Consumer, unless there are circumstances excluding the reimbursement, indicated in §8 sect. 2 of the Regulations;
  - b) the data provided to the Consumer by the Service Provider upon the Agreement's conclusion or during its terms are false or incomplete.
7. In case of the Agreement's termination with immediate effect, termination of the Agreement occurs on the day when the other Party has the possibility of acquainting itself with the content of the declaration placed by the Party terminating the Agreement.
8. Declarations of the Parties concerning the Agreement's termination, including preceding urges, can be sent electronically to the e-mail address given by the Parties. The Consumer can send his declaration in any form.

**§13. FINAL PROVISIONS**

1. The Price List is an integral part of the Regulations.
2. To all matters not settled in the Regulations or the Price List, provisions of generally applicable law, in particular the Civil Code, apply.
3. The Agreement shall be governed, construed, and enforced in accordance with the Polish law.
4. The Service Provider is entitled to change the Regulations or the Price List during the term of this Agreement. The Service Provider shall inform the User about any change to the Regulations or the Price List with at least 14 days of advance before these changes enter into force. The changes shall be in full force for the User, unless he terminates the Agreement within 14 days from informing him about the new content of the Regulations or the Price List. No termination of Agreement within the indicated period means the User made himself acquainted with the content of the new Regulations and Price List and accepts their decisions.
5. The Regulations are made available by the Service Provider free of charge before concluding the Agreement on RenderBuzz Website, that is in a way that allows obtaining, reproducing and saving the content of the Regulations using an information and communication system utilized by the User, also upon his every request.
6. The Regulations come into force on the \_\_\_\_\_.

**INFORMATION ON THE RIGHT OF WITHDRAWAL FROM AGREEMENT  
(APPLIES TO CONSUMERS ONLY)**

**Right of withdrawal from agreement**

You have the right to withdraw from this agreement within 14 days, without giving any reason.

The deadline for withdrawing from the agreement expires after 14 days from the day of the agreement conclusion.

To exercise the right of withdrawal, you have to inform us [Monika Kopczyńska 3DMEDIA spółka komandytowa z siedzibą w Bąblinku (64-607 Kiszewo), Bąblinek 4A, e-mail: support@renderbuzz.com] about your decision to withdraw from this agreement by an unequivocal statement (e.g. document sent by mail, fax message or e-mail).

You may use the attached model withdrawal form, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

**Effects of withdrawal from agreement**

In case of withdrawing from this agreement, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us) without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this agreement. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

**MODEL WITHDRAWAL FORM  
(EXCLUSIVELY FOR CONSUMERS)**

(the form should be filled only in case of the wish to withdraw from agreement)

- To: [Monika Kopczyńska 3DMEDIA spółka komandytowa z siedzibą w Bąblinku (64-607 Kiszewo), Bąblinek 4A, e-mail: support@renderbuzz.com]
- I/We<sup>(\*)</sup> hereby give notice that I/We<sup>(\*)</sup> withdraw from my/our<sup>(\*)</sup> agreement for the provision of the following service
- Date of agreement conclusion
- Name of Consumer(s)
- Address of Consumer(s)
- Signature of Consumer(s) (only if this form is notified on paper)
- Date

(\*) Delete as appropriate.